



Limited warranty
guide

Warranty

**PLEASE READ THIS GUIDE CAREFULLY BEFORE USING
YOUR CFMOTO CANADA PRODUCT**

Limited warranty guide

Canada Motors Importations inc., having its business place at 24, Industriel Street, in Saint-Benoit-Labre, province of Quebec, G0M 1P0 (Hereinafter: « CFMOTO Canada ») guarantees the current or subsequent owner of a new CFMOTO Canada product, distributed in Canada by CFMOTO Canada and sold by a CFMOTO Canada authorized dealership that, during the warranty, the vehicle shall be exempt from factory defect in material or assembly, subject to the conditions, exclusions, and limitations hereinafter stated. However, normal use and maintenance shall be observed at all times.



Eligibility

The CFMOTO Canada product must have been inspected and delivered according to assembly and preparation procedures established by CFMOTO Canada at a CFMOTO Canada authorized dealership that has an active and up-to-date sales and service contract.

Exclusions

1. Any CFMOTO Canada product used in racing, competition, or other similar activity.
2. Any CFMOTO Canada product used for rental or commercial activities.
3. Any CFMOTO Canada product imported to Canada by an importer other than CFMOTO Canada and which is not sold by a CFMOTO Canada authorized dealership.
4. Any CFMOTO Canada product exported outside of Canada.

Term

The warranty offered by CFMOTO Canada is divided into two parts:

- The complete limited warranty starts on the delivery date or on the final sale date of the CFMOTO Canada new product to its owner if it happens before the delivery date.
- The powertrain warranty limited starts on the first day following the end of the complete limited warranty.

	All-terrain and side-by-side vehicles		Motorcycles		Generator
	EXCEPT FOR CLASSIC MODELS	CLASSIC MODELS	EXEPT 250 CC AND LESS	250 CC AND LESS	
Complete limited warranty	12 months Unlimited mileage	12 months Unlimited mileage	12 months Unlimited mileage	12 months Unlimited mileage	12 months unlimited hours
Powertrain limited warranty	48 months or 5 000 km	Not applicable	48 months or 10 000 km	48 months or 5 000 km	48 months or 1000 hours

Complete limited warranty

The complete limited warranty is defined by the set of integral components of the CFMOTO Canada product, and all accessories included in the delivery case, related to any factory defect in material or assembly subjects to the conditions, exclusions and limitations stated in this document.

Powertrain limited warranty

The powertrain limited warranty is defined by the components in direct contact with motor oil and gear oil related to any factory defect in material or assembly subjects to the conditions, exclusions, and limitations stated in this document.

Coverage and application

Any factory defects in material or assembly, inspected by a CFMOTO Canada authorized dealership during the term and the definition of limited warranty, shall be repaired or replaced by the said dealership, free of charge for parts and labour. See the Deductible section for charges details when applicable. All parts replaced under warranty become the property of CFMOTO Canada.

Deductible

Only repairs falling under the powertrain limited warranty term are subject to a deductible. The deductible amount is \$100 for each repair. This amount is subject to change without prior notice.

Liability limitations

THIS WARRANTY IS AGREED ON AND REPLACES ANY OTHER EXPRESSED OR IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO ANY MERCHANTABILITY WARRANTY OR ANY SUITABILITY WARRANTY FOR PARTICULAR USE OR ENDS. TO THE EXTENT THAT IT CAN NOT BE WAIVED, THE DURATION OF IMPLIED WARRANTIES IS LIMITED TO THE EXPRESSED WARRANTY. UNFORESEEN AND INDIRECT DAMAGES ARE NOT COVERED UNDER THIS WARRANTY. SOME PROVINCES DO NOT PERMIT THE AFOREMENTIONED WAIVERS, RESTRICTIONS AND EXCLUSIONS. AS SUCH, THESE MAY NOT CONCERN YOU. THIS WARRANTY CONFERS SPECIFIC RIGHTS, AS WELL AS OTHER RIGHTS AND RECOURSES THAT CAN VARY DEPENDING ON THE PROVINCE.

CFMOTO Canada's liability during the stated period in the TERM section is only limited to repairs and/or replacement of components showing factory defect in material or assembly. NO MATTER THE DISTANCE TO OR THE SERVICE CONTRACT STATUS WITH THE SELLING CFMOTO CANADA AUTHORIZED DEALERSHIP, CFMOTO CANADA IS NOT LIABLE FOR DIRECT, INDIRECT, ACCIDENTAL OR CONSEQUENTIAL FEES AND CHARGES, INCLUDING BUT NOT LIMITED TO: MATERIAL DAMAGES, PERSONAL INJURIES, LOSS OF EARNINGS AND/OR PROFITS, LOSS OF TIME, INCONVENIENCES, CFMOTO CANADA PRODUCT LOSS OF USE AND/OR EXPENSES RELATED TO A CFMOTO CANADA PRODUCT RETURN TO A CFMOTO AUTHORISED DEALERSHIP, RELATED TO TRANSPORT, INCLUDING TOWING CHARGES.

CFMOTO Canada reserves the right to improve CFMOTO Canada products without modifying or replacing installed components on models manufactured prior.

Warranty limitations

This warranty does not apply in the following situations:

- a) Breakage resulting from an accident, collision, theft, vandalism, fire, natural disaster, fortuitous event, deterioration caused by weather conditions, deterioration caused by improper storage;
- b) Abnormal use, abuse, or negligence.
- c) Lack of reasonable and proper maintenance or improper regular maintenance;
- d) Improperly performed repairs or improperly installed replacement parts;
- e) Use of CFMOTO Canada products for purposes for which it is not intended;
- f) Damage or lost of parts related to transporting the CFMOTO Canada product;
- g) Accessories or parts not in compliance with CFMOTO Canada specifications that harm performance and/or durability;
- h) Deterioration caused by using the CFMOTO Canada products.
- i) Normal wear and tear.
- j) Necessary repairs caused by a modification not authorized by CFMOTO Canada;
- k) Repairs or repair attempts performed by any person other than CFMOTO Canada and its authorized dealerships;

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- l) Alterations or modifications not recommended or approved in written form by CFMOTO Canada;
- m) Any CFMOTO Canada products which odometer was deliberately altered, modified or revamped;
- n) Any CFMOTO Canada products declared a total loss or sold for recovery;
- o) CFMOTO Canada products repaired with parts not supplied by CFMOTO;
- p) Paint damages or to other external elements due to road hazards;
- q) Regular maintenance services, adjustments or replacements of maintenance consumable elements as indicated in the owner's manual;
- r) Use the CFMOTO Canada product with non-recommended CFMOTO Canada lubricants or of improper quantities or operating with improper gasoline;
- s) Damages caused by sand, water, rust and/or rocks;
- t) Faded paint;
- u) Damages caused by excessive weight transportation, including passengers and/or loads, towing of loads exceeding specified maximum weights in the owner's manual;
- v) Parts modifications or removal;
- w) Deterioration due to weather events.

Owner's responsibilities and obligations

For repairs to be covered by warranty, to prolong the product's life, and to reduce maintenance costs, certain responsibilities and obligations must be fulfilled and maintained by the owner.

The owner must, among other things:

- a) Read and execute procedures described in the owner's manual regarding the start-up, storage, inspection, transportation and maintenance periods;
- b) Be responsible for charges related to maintenance, inspection, settings, and essential replacements performed in a CFMOTO Canada authorized dealership, in compliance with hourly, time and mileage intervals and other recommendations given in the maintenance program described in the owner's manual;
- c) Keep a register of each maintenance completed in a CFMOTO Canada authorized dealership in the designated section in this guide or in the owner's manual. Note: Upon application for warranty, CFMOTO Canada reserves the right to request a copy of this register and/or invoices related to maintenance;
- d) Immediately cease using the CFMOTO Canada products showing or exhibiting defects;
- e) Use CFMOTO Canada products as indicated in the owner's manual;
- f) Notify your CFMOTO Canada authorized dealership of the presence of possible and/or recognized defects within a reasonable time and according to its business hours;
- g) Bring in, at your own charge and the complete CFMOTO Canada product to a CFMOTO Canada authorized dealership, during normal business hours.
- h) Authorize and sign the work order for the requested inspection.

Warranty is applicable in all CFMoto Canada authorized dealerships in Canada. It is highly recommended to return it to the selling CFMOTO Canada authorized dealership. It is the dealership's prerogative to prioritize and to plan the inspection, maintenance and/or repair schedule.

Use of CFMOTO Canada parts

CFMOTO Canada products are designed, manufactured, and tested using CFMOTO Canada's parts, which are designed for CFMOTO Canada products' specifications. As such, to keep all advantages of your limited warranty, use only CFMOTO Canada parts for your maintenance, replacements, and repairs.

Examples of situations not covered by the warranty

Without limitations, here are some examples of situations not considered factory defect in material or assembly, where certain charges shall not be covered by the limited warranty:

- a) Damages resulting from high-pressured water washing. For example, chipped paint or permanent marks caused by exposure to too high-pressured water; bearing, bushing, suspension/direction, O-ring, seal, electrical components and/or connection damaged by water infiltration from water pressure;
- b) All types of routine maintenance, without limitations: fluids changes, including necessary adjustments or modifications regarding the environment and/or climate;
- c) Replacement of consumable-type components that will normally wear during CFMOTO Canada product use and does not show material or factory assembly defects, particularly, but not limited to chains and sprockets, driving belts, spark plugs, batteries, paint, tires, liquids, seats, handles, levers, footrests, and steering wheels;
- d) Repairs made necessary by any lack of or mistakes in routine and/or periodic maintenance procedures and/or storage as described in the owner's manual. For example, improperly installed or maintained air filter causing accelerated wear or damage to the engine, a sulphated battery, and corrosion;
- e) Damage caused by an accident, vandalism and/or an impact;
- f) Repairs made necessary by negligence, including, but not limited to, continued operation of a CFMOTO Canada product after discovery or recognition of a defect.

- g) Repairs resulting from improperly executed repairs or modifications;
- h) Repairs made necessary not ascribable to factory defect in material or assembly. For example, use of a CFMOTO Canada product with unrecommended fluids, use with inadequate fluid levels or overheating caused by a radiator blockage;
- i) Repairs made necessary caused by the installation and/or use of accessories or equipment not approved by CFMOTO Canada. For example, damages resulting from tracks installation, damages resulting from unrecommended electric accessories installation;
- j) Repairs made necessary caused by submersion of CFMOTO Canada products;
- k) The deductible for repairs performed within the terms of the powertrain limited warranty;
- l) Express delivery charges for parts other than those offered or normally incurred for regular delivery by a CFMOTO Canada authorized dealership;
- m) All defective components showing defect in material or assembly which are not in direct contact with motor oil or gear oil during the term of the powertrain limited warranty.

The satisfaction and the safety of our customers are the first preoccupations of CFMOTO Canada and of its authorized dealerships. For any questions regarding your CFMOTO Canada product, refer to your CFMOTO Canada authorized dealership.

Your CFMOTO Canada authorized dealership is the one who knows your CFMOTO Canada product best and will be able to give you complete satisfaction. In case of a conflict regarding the warranty or service of your CFMOTO Canada product, notify your CFMOTO Canada authorized dealership administration.

**If you need any more assistance, you may write to CFMOTO Canada
through our website at www.cfmoto.ca.**

Easy protection plan

CFMOTO Canada offers to each new owner an additional protection plan. This plan can be purchased at the time of vehicle purchase or up to 11 months following the purchase date of the CFMOTO Canada product. For more information, consult your CFMOTO Canada authorized dealership or our website at www.cfmoto.ca.

Sole written warranty

The limited warranty is the only complete written warranty given by CFMOTO Canada for CFMOTO Canada products. No CFMOTO Canada authorized dealership or agent or employee is authorized to modify or prolong the limited warranty, in any way, on behalf of CFMOTO Canada, whether it be in written, verbal, or other forms, except for CFMOTO Canada's EASY protection plan. In such case, the representatives or warranties shall not be applicable to CFMOTO Canada.

Consumer notice

Provisions of this written limited warranty do not aim at limiting, modifying, reducing the span, denying, or excluding the warranties from the Consumer Protection Act (chapter P-40.1) or any other similar law, provincial or federal.

CFMOTO Canada Product's information

Serial
Number

Model
Number

Engine
Number

Purchase
Date

Warranty
Expiration
Date



Owner's information

Name

Adress

City

Province

Postal Code

Dealership's information

Name

Adress

City

Province

Postal Code

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Inspection/ Maintenance service	Date	Time (if applicable)	Current km	Invoice number or work order	Dealership name/ initials
1					
2					
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